

Average Monthly Payment Information

Making an Average Monthly Payment (AMP) spreads the cost of water and sewer over the whole year. That means that you could pay roughly the same amount each month, instead of one large bill every three months.

The AMP is calculated based on your account history. New residents can be given an estimated amount. You are welcome to choose your own monthly payment amount, with or without our assistance.

Your quarterly statement will reflect your remaining balance or credit. You can pay your balance or monthly average, as long as the balance is paid in full by the quarterly due date. Overpayments are applied to the next quarter.

<u>Quarter</u>	<u>Date</u>	<u>Amount to Pay</u>	<u>Due Date</u>
1 st Quarter	January	Pay average	Can pay any time in January
1 st Quarter	February	Pay average	Can pay any time in February
1 st Quarter	March 31 – Quarterly Bill	Pay balance or more	Pay by April 20
2 nd Quarter	April	Pay average	Can pay any time in April
2 nd Quarter	May	Pay average	Can pay any time in May
2 nd Quarter	June 30 – Quarterly Bill	Pay balance or more	Pay by July 20
3 rd Quarter	July	Pay average	Can pay any time in July
3 rd Quarter	August	Pay average	Can pay any time in August
3 rd Quarter	September 30 – Quarterly Bill	Pay balance or more	Pay by October 20
4 th Quarter	October	Pay average	Can pay any time in October
4 th Quarter	November	Pay average	Can pay any time November
4 th Quarter	December 31 – Quarterly Bill	Pay balance or more	Pay by January 20

Additional Details:

Monthly bills are not sent. Email reminders can be sent at your request. There is not a specific due date in the month, so no penalties will be applied unless the quarterly due date is missed (quarterly bills will be sent out as usual – see chart above).

Monthly auto-pay residents will pay the balance due on the quarterly statement only when it is higher than your average monthly amount. Reminder: Over payments roll over to the next quarter.

An account may be re-visited if it appears to have large quarterly credits or balances, or anytime at a resident's request.

The AMP Plan is an at will payment plan, meaning it is by your choice to participate and make payments. Payments can be made, changed, skipped or stopped at any time.

Fluctuations in water usage is normal, especially from season to season. Higher bills can be expected in the summer due to higher usage, and lower in the winter due to less usage. You are responsible for your usage and fluctuations in billing.

- Call 715-327-4294 or email office@fredericwi.com for your average amount, or pick any amount that works for you!
- Submit your email address if you would like a monthly reminder.
- Reach out if you have any questions on this or billing any time. We are here to help!